

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

# User Evaluation Report

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Training Course on Development of Dissemination Methods

Kuwait

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# Plan

- Introduction
- Dissemination Management System
- Evaluation reports
- Unavailable/unsupplied information requests
- Future plans
- Conclusion

# Introduction

- With regard to data dissemination process;
  - An intermediary between data producers and users
  - Contributes to continuously improving statistical activities concerning data collection, processing and analyses
  - Respond to the request of information
  - Register System for information requests
  
- Principles;
  - qualified
  - timely
  - reliable
  - objective
  - consistent with the international standards
  - respond to the requirements and priorities of national and international users

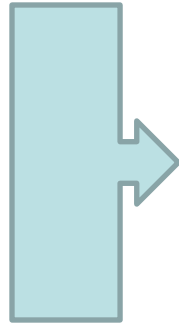
# Introduction

- Prepared annually, since 2005 (include latest 3 years)
- Prepared for determining expectations, needs and the profile of the users
- Create information for production and dissemination policies
- Obtained by analysis the data in Dissemination Management System
- Shared within in TurkStat (Intranet)



# Channels

- Internet (the main dissemination channel)
- E-mail
- Personal application
- Fax
- Mail
- Official letter
- Telephone
- Social media



Register to DMS for analyzing

# Dissemination Management System

Dağıtım Yönetim Sistemi - Windows Internet Explorer

http://10.1.4.2:5555/Yyn/giris.do;jsessionid=GX4dmhjWZPv85PFqTcd2wMQ198Ldk0YThpbrL8YD3tZGsSP2bv!-1230481225

Dağıtım Yönetim Sistemi

Ana Sayfa | Oturumu Kapat

İstek İşlemleri Kişi ve Kurum İşlemleri Ürün İşlemleri Depo İşlemleri Abonelik İşlemleri Tanımlamalar Yönetici İşlemleri

Kişi Listesi << Geri | Yenile | İleri >>

Kişi Kodu	Adı	Soyadı	İlgili Kurum
62	Jeroen	Sman	AMSTERDAM SCHOOL OF B
63	Berrin	Ağaran	
69	İrem Figen	Gülenç	
72	Yusuf	Akpınar	
75	Deniz	Er	
81	Firat	C	
82	Sebastian	Roussel	UNITED NATIONS
87	Funda Erzurum	Kılıççioğlu	
89	Ali	Partal	ÇANAKKALE VALİLİĞİ İL PL
88	Meltem	Üzmez	
90	Estelle	Lemoine	
91	Gökçe	Aksoylar	İLKE PLANLAMA MİM.MÜH.İ
95	Cemal	Olgun	OST OLGUN DIŞ TİC.A.Ş
96	Bekir	Yılmaz	
97	Kayhan	Yalın	KUZENLER İÇ DIŞ TİC.LTD.Ş

3,467 kayıt bulundu, 241 - 255 arası gö

İstekler İstek Ekle Abonelikler

Arama Yeni Kopyala Detay Güncelle Sil

T.C BAŞBAKANLIK  
TÜRKİYE İSTATİSTİK KURUMU

TÜİK

Biti

Internet %100

Başlat

Gelen Kutusu - O... Microsoft Word Dağıtım Yönetimi ... Dağıtım Yönetim S... TID TR 11:35

**Kişi Detayı**

Kişi Kodu: 62  
 TC Kimlik No: Yok  
 Adı: Jeroen  
 Soyadı: Sman  
 Web Kişisi: Hayır  
 İlgili Kurum: AMSTERDAM SCHOOL OF BUSINESS  
 Aktif: Evet

Tel No: Yok  
 Faks No: Yok  
 E-Posta: [241604@edu.hesasd.nl](mailto:241604@edu.hesasd.nl)

Adres: Yok  
 Semt: Yok  
 Posta Kodu: Yok  
 İlçe: Yok  
 İl: Yok  
 Ülke: HOLLANDA

Kapat

# Technical Details and Problems

- DMS database includes;
  - User details (if available, phone, fax, institution, company name, address, etc.)
  - Request details (requested subject, closure date- types, the subjects that can not be met)
  - Reporting queries (by subject, date, user etc.)
  - Authorisation module that enables restrictions for the system
- Some problems;
  - Not include regional office record, insufficient
  - No integrity, management challenges

# Number of Requests

Year	Total	Center	Regional Offices
2008	13 453	8 376	5 077
2009	12 154	7 532	4 622
2010	12 701	7 583	5 118
2011	12 002	6 507	5 495
2012	14 046	6 631	7 415
2013	15 464	8 443	7 021
2014	16 203	9 970	6 233
2015	15 231	10 957	4 274
2016	13 863	9 543	4 320



# Who are Our Users?

	2014	2015	2016
	%	%	%
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
Judicial branches	27.6	38.8	33.1
Public organizations	11.8	6.9	10.1
Universities	2.5	5.5	5.9
Private institutions (*)	5.5	7.9	5.3
International organisations and embassies	1.1	1.3	1.2
Media	0.1	0.2	0.1

(\*) Associations, labour unions, companies, etc.

# Requests by Subjects

	<u>2014</u>	<u>2015</u>	<u>2016</u>
	%	%	%
<b>Total</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
Labour force	27.6	38.8	33.1
Population	11.8	6.9	10.1
Price	2.5	5.5	5.9
Foreign trade	5.5	7.9	5.3
Transportation	1.1	1.3	1.2
Agriculture	0.1	0.2	0.1

# TurkStat Website Visitors

	(million)		
	2014	2015	2016
Number of visitors	4.1	3.0	3.2
Number of pages viewed	48.7	50.2	41.9
Number of publications downloaded	6.9	6.8	4.2

# Unavailable/Unsupplied Information Request

- Analyze the unsupplied information request by type on Dissemination Management System
- Report the unsupplied request for decision makers
- Assist the data production policies with international standards
- Check the international standards in statistical process

# Reason of Unsupplied Information Request

Reason	2014		2015		2016	
	Number	%	Number	%	Number	%
<b>Total</b>	<b>336</b>	<b>100</b>	<b>454</b>	<b>100</b>	<b>212</b>	<b>100</b>
No study/data	92	27.4	154	34.0	150	36,6
Regional level is insufficient	104	31.0	129	28.4	99	24.0
Data confidentiality	53	15.8	39	8.6	41	10.0
Data is under collection or analysis	16	4.8	29	6.4	16	3.9
Other	71	21.1	103	22.7	73	5,7

# Benefits of Dissemination Management System

- Communication between the groups will be conducted over the automation by enabling TurkStat Work Units to use the same platform
- Integrate into TurkStat information management system and infrastructure and thus it will produce necessary data for decision makers
- Performed electronically instead of hardcopy and this will increase efficiency
- Traceable/measurable character of the Dissemination Management System system will increase satisfaction of target institutions and individuals

# Conclusion

- Develop user-oriented system
- Establish integrated system for the dissemination processes
- Ability to obtain dynamic information for decision makers
- Measure consistently to dissemination process
- Increase to user satisfaction

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